PocketHealth

Appointment Reminders

Improve patient communication, save staff time and reduce no shows with personalized appointment reminders.

A win for you. A win for your patients.

👍 **Reach *all* your patients,** including those that don't have patient portal access
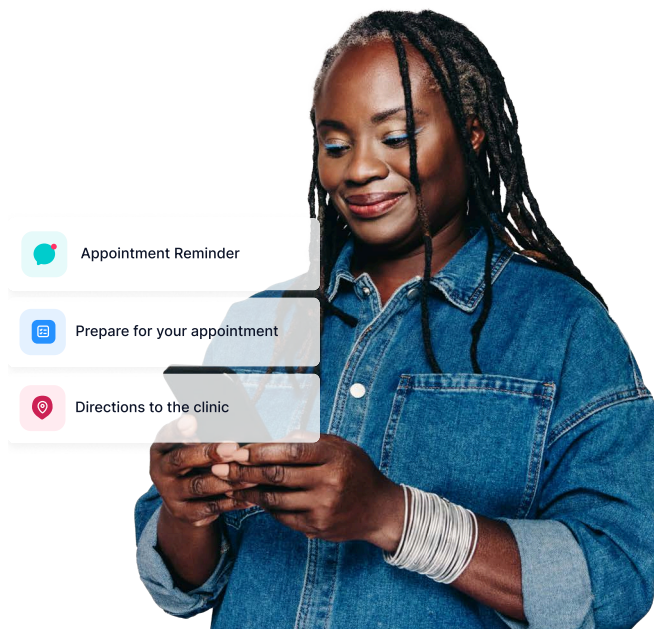
💲 Save costs and **reduce no shows by** an average of **32%***

🕐 Save up to **6 hours/day spent on outbound calls** & manual processes

👥 **Drive revenue** through increased patient engagement & retention

Appointment Reminder

Prepare for your appointment

Directions to the clinic

"This partnership has been a game changer for us! With PocketHealth Appointment Reminders, we are saving between **4-6 hours each day** and **reducing no-shows significantly.** The time and resources saved have helped us redirect our efforts towards **providing better care to our patients.**"

Michael Reinkober | CEO, Clear Medical Imaging

CLEAR
MEDICAL IMAGING

*Source: Journal of Medical Internet Research

Contact your PocketHealth representative to learn more

Key Features

Deliver a more integrated patient experience

Pre-appointment

Advanced customization

Send automated email, text and call reminders with customizable cadence & frequency

Relevant messaging

Include procedure and location-specific prep instructions, mapping directions and more

Two-way communication

Let patients confirm or cancel appointments, and send auto-responses based on patient's actions

Integrate with your EHR/RIS

Pass appointment status back to your EHR or use a PocketHealth provided dashboard for real-time tracking

Post-appointment

Post Appointment Surveys Send self-hosted post-appointment surveys to patients

Imaging record access Provide patients with faster and easier access to their imaging records through PocketHealth

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Patient no-shows cost the US healthcare system more than **$150 billion** a year and individual physicians an average of **$200** per unused time slot.*

*Source: Healthcare Innovation

PocketHealth: A Simple Solution Built for Scale

2M+
patients

800+
hospital & clinic deployments

100%
retention rate of hospitals

87%
of patients more likely to return to a PH connected facility

HIPAA& SOC2
compliant

WellSpan® VALLEY VIEW UofL Health raleigh radiology Cleveland Clinic MedStar Health

Contact your PocketHealth representative to learn more