



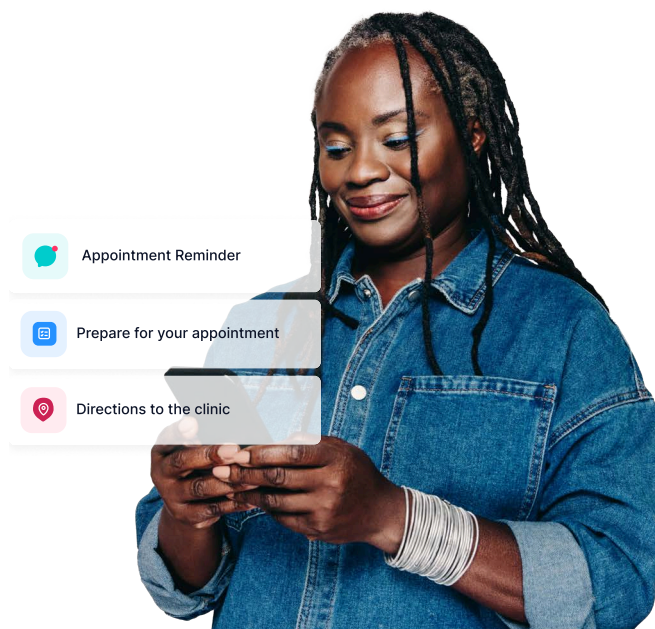


# Appointment Reminders

Improve patient communication, save staff time and reduce no shows with personalized appointment reminders.

**A win for you. A win for your patients.**

-  Save up to **6 hours/day** spent on **outbound calls & manual processes**
-  **Reach *all* your patients**, including those that don't have patient portal access
-  Save costs and **reduce no shows by an average of 32%\***
-  **Improve patient satisfaction** through improved communication



"This partnership has been a game changer for us! With PocketHealth Appointment Reminders, we are saving between **4-6 hours each day** and **reducing no-shows significantly**. The time and resources saved have helped us redirect our efforts towards **providing better care to our patients.**"

**Michael Reinkober** | CEO, Clear Medical Imaging







\*Source: Journal of Medical Internet Research

**Contact your PocketHealth representative to learn more**



# Key Features

Deliver a more integrated patient experience

## Pre-appointment

- |   |   |   |  |
|---|---|---|--|
|  <b>Advanced customization</b><br>Send automated email, text and call reminders with customizable cadence & frequency |  <b>Relevant messaging</b><br>Include procedure and location-specific prep instructions, mapping directions and more |  <b>Two-way communication</b><br>Let patients confirm or cancel appointments, and send auto-responses based on patient's actions |  <b>Update status in your EHR/RIS</b><br>Pass appointment status back to your EHR or use a PocketHealth provided dashboard for real-time tracking |
|---|---|---|--|

## Post-appointment

- |  |  |
|--|--|
|  <b>Post Appointment Surveys</b> | Send self-hosted post-appointment surveys to patients  |
|  <b>Imaging record access</b>    | Provide patients with faster and easier access to their imaging records through PocketHealth |

## PocketHealth: A Simple Solution Built for Scale

**2M+**  
patients

**800+**  
hospital & clinic  
deployments

**100%**  
retention rate of  
hospitals

**89%**  
of patients say  
PocketHealth  
improved their care  
experience

**PHIPA  
& HIPAA**  
compliant



Contact your PocketHealth representative to learn more